Agenda Item 5

PAPER MARKED

POLICE AND CRIME **COMMISSIONER FOR** LEICESTERSHIRE

POLICE AND CRIME PANEL

Report of **CHIEF CONSTABLE**

Subject **CRIME DATA INTEGRITY**

TUESDAY 5TH DECEMBER 2017 Date

D/SUPT JONNY STARBUCK Author

Purpose of Report

1. To outline the Force's response to HMIC's Crime Data Integrity Inspection findings.

Recommendation

2. To note the contents of this report and the activity planned to tackle the issues raised.

Background

- 3. In Late Spring 2017, the Crime Data Integrity (CDI) team from HMICFRS inspected our Force's crime data.
- 4. They found a number of areas for improvement and have rated the force as 'inadequate.' Their report was published on 7/9/17. For context, half of the 16 forces which have been subject to the same inspection have been similarly graded.
- 5. A comprehensive improvement plan is in place. The plan owner is D/Supt Starbuck and a structure of governance is in place. This structure includes COT oversight, monthly progress meetings chaired by D/Supt Starbuck, and several subgroups working towards delivering the plans business.
- 6. D/Supt Starbuck meets quarterly with the Police and Crime Commissioner to report on his portfolio of work. The next meeting takes place on 14th December 2017, where a further strategic briefing will be provided regarding the police response to improving the force's crime data integrity. The meetings provide an opportunity for the Commissioner to hold the force's leadership to account and to be reassured that an effective and efficient policing service is being delivered to our communities.

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Force Response

- 7. Outlined below is a summary of activity to date and the plans in place to respond to the recommendations.
 - A peer review has been carried out by Derbyshire's former Force Crime Registrar (FCR). Findings have been incorporated into the delivery plan
 - 6.7 FTE police officer posts have been realigned to Dedicated Decision Maker (DDM) roles. As CDI experts, they will be supporting the existing FCR and 3 DDMs already in post.
 - In line with best practice, the force's audit team has been placed under the direct control of the Leicestershire FCR.
 - The FCR, DDMs and Audit Team have been co-located to improve efficiency and effectiveness.
 - A revised audit regime, based on the successful Derbyshire model, is being developed and adopted in our force.
 - An overarching delivery plan is in place, encompassing HMIC recommendations and data quality issues identified through the peer review and our own professional judgment.
 - A CDI Operations meeting is in place. Chaired by D/Supt Starbuck, it currently meets every 4 weeks to oversee the continuous improvements in this area.
 - Governance D/Supt Starbuck reports progress directly to ACC Nixon and to DCC Bannister.
 - Internal and external communications plans are in place, overseen by Communications Director Matt Tapp.

Implications

Financial : None identified

Legal : Data protection legislation and MOPI guidance requires that data held by our organisation must be accurate. It could be argued that there are legal implications to the current deficiencies.

Equality Impact Assessment : No issues identified

Risks and Impact : Reputational risk exists. This is being mitigated through the communications plans and the efforts that are already in place to improve the situation. It should be noted that the errors relate to administrative issues and NOT failures to protect people.

Link to Police and Crime Plan : As crime data quality is a cross cutting theme, there are links to all aspects of the P and CP

Communications: As discussed above, a communications plan is in place.

Person to Contact

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